

FREQUENTLY ASKED QUESTIONS

GENERAL

How often do I use Stratum C Protect Cream and Stratum C Repair Serum?

Using a pea-sized amount, apply to clean skin morning and evening particularly to the forehead and area around the eyes using a light circular motion until the cream or serum has been absorbed into the skin. Both products can be used in isolation or together as part of your morning and bedtime beauty routine. If using both, the Stratum C Menopause Skin Repair Serum should be applied first on the areas where intensive action is needed followed by a general application of the Stratum C Menopause Skin Protect Cream.

Can non-menopausal and peri-menopausal women use Stratum C?

There is nothing harmful in Stratum C and in fact all women would benefit from the moisturising and anti-ageing effect of the ingredients. Menopause is the time when the benefits are optimal.

How is Stratum C different to other high street anti-ageing creams?

Stratum C Protect Cream has a higher percentage of active and nutritional ingredients and only 45% Aqua (water) content, as opposed to many high street brands that have an average 90% water. Stratum C Repair Serum has low (18%) water content and is a unique formulation that is exclusive to Forme Labs Ltd and is scientifically proven to be effective. Both products are first and foremost beautiful and sumptuous moisturizers, leaving the skin radiant, cool and rejuvenated, a feeling that you will love.

Is Stratum C an alternative to HRT (Hormone Replacement Therapy)?

No, Stratum C is not an alternative to HRT. Stratum C does not contain any hormones and should only be used to effectively reduce wrinkles in your skin that are commonly formed as a result of menopause and protect your skin from further wrinkle formation. If you are thinking about stopping your HRT, you should seek advice from a doctor.

Can I use Stratum if I have broken skin or a cut or abrasion on my skin?

Like with many other skincare products, we recommend that you do not use Stratum C products on your skin if you have any cuts, abrasions or broken skin. There is nothing harmful in Stratum C but it is not intended to be used for wound healing.

Does Stratum C follow the appropriate safety regulations?

Yes, Stratum C complies fully with Regulation (EC) No 1223/2009 (the “Cosmetic Products Regulation”) and follows all of the UK safety regulations. It has been through rigorous performance and safety checks including 3 year stability testing, preservative microbiological challenge tests to prove its resistance to key bacteria. The clinical benefits have been the subject of published and peer reviewed research. In addition Forme Labs subjects its products to a comprehensive safety assessment by a highly qualified chemist from an independent laboratory. It is notified by the CPNP European Agency and Forme Labs Ltd holds a comprehensive PIF that shows that Stratum C is made with safe ingredients that are non-harmful. If you would like to find out more, please contact Customer Services and we will happy to provide safety information on request.

How do I store my Stratum C products?

There are no special directions for storage. Once open the product remains in optimal condition for 6 months at an average temperature of 25 degrees centigrade.

Do Stratum C products have an expiry date?

Some of the active and natural ingredients do contribute to the products having a shelf life. The expiry date of each product is 3 years from manufacture and the expiry date is printed on the base of the container along with the LOT number so that we can trace the product.

Is Stratum C tested on animals?

Absolutely not. None of our products or their raw materials are tested on animals.