



Q. How can I clear my clogged pores using Neova products?

A. You should leave Neova Smoothing Gel on for 10 minutes in the morning at night to help unclog your pores.

Q. How can I control my excessive oiliness?

A. Use "Neova Therapy Mattifying Serum instead of your nightly Neova Night Therapy. Also add to your routine Neova Illuminating Mask, twice a week. Try using Neova Complex B Gel or Kojic Complex Gel. Protect yourself in the day with Z-Silc Sunblock SPF 30.

Q. What products should I consider to help me with my acne problems?

A. Use Neova Intensive Blemish Treatment. This is a fast-drying, invisible gel containing pore-clearing salicylic acid and pore-purifying tea tree, sage, thyme and eucalyptus essential oils. Each ingredients helps quickly and visibly clear break-outs. It is able to dry blemishes fast without irritating side effects, supports the skin self-repair processes and seals the opening over blemishes to protect from environmental pollutants and even make-up.

Q. Should I use Neova Smoothing Gel if I have hyperkeratoic conditions?

A. Hyperkeratoic conditions, Psoriasis and or dermatitis should consider stop using retinoid products, including Neova smoothing gel at night.

Q. If I have dry skin, can I use Neova Night Therapy?

A. Neova Night Therapy is an elegant, satiny night cream moisturizer that is great for all skin types. It penetrates deeply for immediate improvement in skin texture and appearance while restoring moisture to aging skin.

Q. Should I use Neova Therapy Crème De La Copper if I have oily skin?

A. No, this Neova product is generally recommended for normal to dry skin.

Q. Is there a Neova day moisturizer with SPF protection?

A. Yes, Neova Day Therapy with SPF 20 offers a broad-spectrum UV protection of Zinc Oxide while it moisturizes and firms the skin. It is also suitable for all skin types.

Q. Is there a Neova moisturizer for oil or acne-prone skin?

A. Try Neova Therapy Mattifying Serum. This is an oil-free serum that contains advanced absorbent polymers, which control unwanted surface oil that can cause congestion and blemishes.

Q. Do I need a special cream for the area around the eyes?

A. The delicate eye tissue can be soothed, calmed and relieved of puffiness with Neova Eye Therapy. This is a GHK Copper Peptide Complex that brightens and nourishes while also reducing irritation with Green Tea and other botanical ingredients.

Q. I have sensitive skin. Can I use Neova Skin Revealing Treatment?

A. Yes, this quick penetrating gel is suitable for sensitive and all other skin types.

Q. How is Neova Microdermabrasion Scrub beneficial?

A. This exfoliating scrub helps polish away dead, flaky skin. You can also use it in-between office treatments and superficial chemical peels. It is perfect for all skin types.

Q. Can I use Neova Illuminating Mask if I have sensitive skin?

A. This mask from Neova is generally suggested for normal or combination or oily skin. For sensitive skin, try Neova Gentle Purifying Mask.

Q. Does Neova Make-up Remover contain any fragrances?

A. No, this is an oil-free and fragrance-free liquid that gently dissolves make-up.

Q. Why does Neova believe in the effects of Copper?

A. Scientific studies have clearly defined a role for copper in the regulation of growth, development, and function of the human body. It plays an essential role in skin health by restoring the skin's ability to repair itself. It is an essential component for collagen and elastin production. Copper works as an antioxidant to defend the skin against free radicals and it is important in firming and increasing the density of the skin.

Q. Why should I trust Neova over other products stating they have copper peptides as well?

A. Typically, other products claiming to contain copper peptides contain copper salts mixed with random peptides or proteins and not specific GHK Copper Peptides. Copper Salts can be irritating and the body finds it difficult to utilize them. If the ingredients label says it only has copper peptides or copper salts, then it generally does not have the true effective GHK Copper Peptide Complex.

Q. What have the clinical studies Neova has conducted shown?

A. Clinical studies have demonstrated the many benefits of GHK Copper Peptide Complex including decreased skin blotchiness, decreased fine lines and wrinkles and an increase in skin firmness and tone. Each achievement was also achieved without irritation.

Q. After I apply Neova-C Protection Crème, should I use an SPF?

A. Yes, you should follow your application with an SPF 45 or 30 to protect against the sun's damaging rays.

Q. Can I use Neova-C Protection Crème with products containing copper peptides?

A. No, Neova recommends you do not immediately use this product in conjunction with products containing copper peptide as L-ascorbic acid disrupts the protective carrier of the copper.

Q. What can I expect to see with continued use of Neova Cuticle Therapy?

A. You will see your cuticles are soft and workable, an increased prevention in the development of hang nails, and you will see an overall improvement in your hands' appearance.

Q. What does Neova Microdermabrasion Scrub do?

A. This is an exfoliating scrub that helps polish away dead, flaky skin. Ideal for use in-between office treatments and superficial chemical peels.

Q. When I apply Neova Calming Green Tea Serum, my skin feels a little stinging, what can I do?

A. If this occurs, try allowing your skin to dry before applying Neova Calming Green Tea Serum.

Q. Can I use Neova Deep Therapeutic Cleanser if I have sensitive skin?

A. Yes, but you should only use it once a day for the first 2-3 days to allow yourself to get used to this new product.

Q. What should I do if I get Neova Herbal Wash in my eyes?

A. Like many products, you should rinse thoroughly with cool water.

Q. Who would benefit from using Neova Skin Revealing Treatment?

A. People with normal and sensitive skin will find that their uneven skin tone and texture will improve.

Q. Can I use Neova Smoothing Gel if I have sensitive skin?

A. Neova Smoothing Gel may cause irritation in sensitive skin, so be cautious. If irritation does occur, temporarily discontinue use.

Q. Can I use a facial brush to apply Neova Therapy Cleansing Bar?

A. You can lather using your hands or use any cleansing tool of your choice.

Q. What is the highest SPF protection I can get with a product from Neova?

A. You can find products with an SPF 45, 30 and 15.